

CURRICULUM VITAE

*Alain Pinsonneault
Imasco Chair of IS
James McGill Professor
MRSC*

*Desautels Faculty of Management
McGill University
1001 Sherbrooke Street West, Montréal
Québec, Canada H3A 1G5*

*Alain.pinsonneault@McGill.ca
Tél: (514) 398-4905
Fax: (514) 398-3876*

Personal Information

Citizenship Canadian
Language French and English

Education

Doctorate in Administration
(Ph.D.) (MIS) University of California
Irvine, 1990

Master in Administrative Sciences
(M.Sc.) (MIS) École des Hautes Études Commerciales
Montreal, 1986

Bachelor of Commerce
(B.Comm.) (MIS/finance) Concordia University
Montreal, 1983

Administrative Positions and Responsibilities

Academic

01/2005- James McGill Professor
Faculty of Management
McGill University

06/2005- Director of the Executive MBA program
Desautels Faculty of Management
McGill University

02/2004- Imasco Chair of IS
Faculty of Management
McGill University

02/2004- Full Professor
Faculty of Management
McGill University

06/99 to 02/04 Imasco Professor of IS
Associate Professor
Faculty of Management
McGill University

06/93 to 05/1999 Associate Professor (Tenured)
École des Hautes Études Commerciales

06/97 to 05/99 Director of the Doctoral Program
École des Hautes Études Commerciales

Editorial Board

Senior Editor, *Information Systems Research*, 2008-
Editorial Board Member, *Organization Science*, 2005-.

Associate Editor, *Journal of Information Technology and Education*, Senate Hall Academic Publishing, 2002-

Associate Editor, *Systèmes d'Information et Management*, 2005-2008.

Associate Editor, *Information Systems Research*, 2006-2007.

Associate Editor, *MIS Quarterly*, 2003-2007.

Member of the Editorial Committee, *Management International*, CETAI Publications, 1995-1998.

Associate Editor, *Informatization and the Public Sector*, Elsevier Science Publications, The Netherlands, 1990-1993.

Editor of Special Issues of Journals

Verter, V. and A. Pinsonneault, Eds., "Focused Issue on Integrative Health", *Infor*, Vol. 43, No. 4, November 2005.

Rivard, S. and A. Pinsonneault, Eds., "Les technologies de l'information et la transformation des organisations," *Revue Gestion*, 1997.

Pinsonneault, A., and S. Rivard, Eds., Les technologies de l'information et l'organisation, *Racines du savoir: Revue Gestion*, 1997.

Pinsonneault, A., Ed., Le télétravail, l'organisation et l'individu, *Revue Gestion*, 1996.

Conference Committees (member unless specified otherwise)

Conference co-chair, International Conference on Information Systems (ICIS), 2007, Montréal.

Local arrangement chair, WISE Conference, Montreal, 2007.

Program committee, International Federal for Information Processing Conf., Cleveland, Ohio, 2003-2005.

Program committee, Informing Science Conference System, Australia, 2003-2004.

Program committee, Central and East European Business Information Systems Conference, 2004.

Scientific committee, The Association of the Information and Management Conference, 2003,2004.

Program committee, Informing Science Conference System, Australia, 2003-2004.

Program committee, Information Management Resource Association Conference (IRMA), 2002-2004.

Program committee, International Conference on Information Systems (ICIS), New Orleans, 2001

Program committee, Conference for Information and Management, Montpellier, France, 2000.

Program committee, The International Conf. of Decision Support Systems, Lausanne, Suisse, 1995-1997.

Program committee, International Conference on Information Systems (ICIS), Amsterdam, 1995.

Dissertation Award Committee, International Conference on Information Systems (ICIS), 1995.

Program committee, International Conference on Information Systems (ICIS), Vancouver, 1994.

Division Chair, IS Division, Administrative Science Association of Canada (ASAC), Banff, 1993.

Program Chair, IS Division, Administrative Science Association of Canada (ASAC), Québec, 1992.

Granting Agency Committees

Member of CRCCR (Canada Research Chair College of Reviewers), 2002-

Member of SSHRC Committee 5, doctoral grants, 2002-2004.

Member of FCAR/FQRSC Committee C1, master and doctoral grants, 1994-1996.

Academic/Research Positions and Honors

Honorary Positions

Fellow of the Royal Society of Canada, 2010-

Hooker Distinguished Visiting Professor, McMaster University, October 2009.

James McGill Professor, McGill University, 2005-

Imasco Chair of IS, McGill University, 2004-

Queen's University Distinguished Visiting Scholar, June 2004.

Research Awards

- Addas, S. and Pinsonneault, A. "Information Technology Interruptions in Project Environments: A Preliminary Taxonomy and Performance Investigation," Human Computer Interface Workshop, ICIS 2010, St-Louis. **(Best paper award)**.
- Caya, O., Bassellier, G., and Pinsonneault, A., "Virtual Team Common Knowledge: Construct Specification and Effect on Knowledge Integration," Best paper, CD-Rom proceedings, *International Conference on Information Systems*, 2008.
- Nazir, S. and Pinsonneault, A., 'Electronic Integration and Agility: A conceptual Framework,' Best Paper, AMCIS Conference, Toronto, August 2008.
- Pozzebon, M. and Pinsonneault, A., "Combining Social Shaping of Technology and Communicative Action Theory for Understanding Rhetorical Closure in IT", Best Paper Award, Emerald Literati Network Publications, 2007.
- Pozzebon, M. and Pinsonneault, A., "Combining Social Shaping of Technology and Communicative Action Theory for Understanding Rhetorical Closure in IT", Best Five Published Papers Award, Senior Scholars, ICIS 2007.
- Tomiuk, D. and Pinsonneault, A. "Using Relationship Theories for Web Site Design: Development of a Site-Communality Scale and Proposed Impact on Loyalty," AMCIS Conference Best Paper, Acapulco, August 2006.
- CD-ROM SNI Award, HEC, Montréal, 1997.
- Gaëtan Morin Research Award, HEC-Montreal, 1995.
- "Le Prix relève de l'excellence," section Organismes publics et para-publics, Association des diplômés, HEC-Montréal, 1993.
- "Le grand prix du jury," Association des diplômés, HEC-Montréal, 1993.
- "Person of the Week," La Presse Newspaper, Montréal, March 10, 1991.
- Best Dissertation Award, International Center for Information Technologies (ICIT) and MCI Communications, Washington, DC, USA, 1990.
- University of California Regents Best Dissertation Award, Graduate School of Management, University of California, Irvine, 1989.
- University of California Regents Best Student Research Paper Award, Graduate School of Management, University of California, Irvine, 1988.

Keynote and Distinguished Scholar Conferences

- Pinsonneault, A., "Myths and Realities of the Business Value of IT," Distinguished Visiting Scholar, McMaster University, October 23rd 2009.
- Pinsonneault, A., "How Real is Virtual World, Keynoter, 7th International HR & Entrepreneurship Conference, Hangzhou, China, May 2009.
- Pinsonneault, A. and Caya, O., "Managing Virtual Teams for Performance", Conference Board of Canada, Canadian Council for Chief Information Officers, February 4th, 2009.
- Pinsonneault, A. "Myths and Realities of IT Impacts" Keynote, ENPAD Conference, Brazil, September 2006.
- Pinsonneault, A., "Patterns of ERP Implementation", Keynote, ERP Jordanas Conference, Madrid, Spain, October 2006.
- Pinsonneault, A., "The Myths and Realities of IT and Organizations," Keynote, Administrative Science Association of Canada, IS Division, Toronto May 2005.
- Pinsonneault, A. "Perspectives on IT Impacts Research" Distinguished Visiting Scholar, Queen's University, June 16th 2004.
- Pinsonneault, A., "Information Technology and Organizations: Thirty Years of Research," Keynote, International Conference: New Orientations in Economic Informatics in Support of the Economy and Business, Cluj-Napoca, Romania, June 7, 2001.
- Pinsonneault, A., "Teaching Information Technology: Curriculum and Pedagogical Issues," Keynote, International Workshop: New Orientations in Economic Informatics in Support of the Economy and Business, Cluj-Napoca, Romania, June 8, 2001.
- Pinsonneault, A., "Organizational Downsizing: Exploring the Role of Information Technology," Distinguished Speaker, Virginia Technology Institute, May 2000.

- Pinsonneault, A., "L'impact des technologies de l'information sur la gestion et les employés," Keynote, 55th Conference, Association de Relations Industrielles du Québec, 2000.
- Pinsonneault, A., "L'impact des réunions électroniques sur les groupes," Institut des Conseillers en Organisation et Méthodes (ICOM), Montreal, 1994.
- Pinsonneault, A., "Complémentarité des méthodes de recherches," Conference, Réussir une recherche universitaire," Keynote, Université de Sherbrooke, January 1994.
- Pinsonneault, A., "L'impact de l'utilisation de l'ordinateur sur le travail des gestionnaires," Conference, Stratégie 2000: La réalité d'aujourd'hui!, Keynote, L'institut des vérificateurs internes et l'Association des vérificateurs en informatique de Montréal, May 4th, 1993.
- Pinsonneault, A., "Les bénéfices de l'informatisation du travail des cadres," Keynote, Congrès des informaticiens municipaux du Québec, L'Estérelle, September 24th, 1992.
- Pinsonneault, A., "Les systèmes d'information: Mythes et réalités," Keynote, Congrès de l'Association des Hôpitaux du Québec, Montréal, April 23rd, 1992.
- Pinsonneault, A., "Les technologies de l'information et les cadres intermédiaires : une espèce en voie de disparition?" Keynote, Fédération de l'informatique du Québec, (FIQ), Montréal, October 30th, 1991.
- Pinsonneault, A., "Les technologies de l'information et les cadres intermédiaires," Keynote, Conférence de l'Association des Hôpitaux du Québec, Québec, November 27th, 1991.
- Pinsonneault, A., "Managing IT," Keynote speaker, Dîner-conférence, Institut des conseillers en organisation et méthodes (ICOM), Montréal, September 25, 1991.
- Pinsonneault, A., "Les cadres intermédiaires et les technologies de l'information," Keynote, Conférence de la Société de Gestion du Réseau Informatique des Commissions Scolaires (GRICS), Montréal, November 6th, 1991.
- Pinsonneault, A., "Managing IT impacts," Keynote, Association Canadienne de la Gestion du Personnel des Services Publics (CGPSP), Ottawa, October 15th, 1991.

Research Grants

Current Grants (underline indicates the principal investigator)

- Verter, V., Putman, M.L., Carter, M.W., Michalowski, W., Gendron, B., Gendreau, M., Blostein, S.D., and Pinsonneault, A., "Collaborative Research and Training Experience," NSERC, (2009-2014), 1,650,000\$
- Animesh, A. and Pinsonneault, A., "The impact of Online Sponsored Search Advertising on Consumer and Seller Strategies," Social Science Research Council of Canada, (2009-2012), \$83,725.
- Beaudry, A., Lapointe, L., Pinsonneault, A., and Rivard, S., "Moving Beyond Acceptance and Resistance: Developing a Repertoire and New Process Theory of User Reactions to IT, Social Science Research Council of Canada, (2009-2012), \$87,200.
- Pinsonneault, A. "Extracting the Business Value of IT Investments" Social Science Research Council of Canada, (2007-2010), 101,000\$
- Pinsonneault, A., Barki, H., Bassellier, G., Beaudry, A., Lapointe, L., Mortensen, M., Oh, W., "Maximizing the Business Value of Information Technologies," Fonds Québécois pour la Recherche sur la Société et la Culture, 2004-2009, 465,800\$.
- Tamblyn, R., Pinsonneault, A., Dubé, L., Ernst, P., Fuhrer, R., and Mayo, N., "Electronic Integration for the Management of Respiratory and Cardiovascular Diseases," CIHR, New Emerging Team Grants (2003-2009), \$1,499,466.
- Lau, F., Tamblyn, R., Pinsonneault, A., Hébert, M., Shepherd, M., Sebaldt, R., Grant, A., Leonard, K., Arocha, J., and Covvey, D., "A Collaborative Health Informatics Research Training Program," Canadian Institutes of Health Research (CIHR), (2002-2009), \$1,570,000.

Past Grants

- Oh, W., and Pinsonneault, A., 'Open Source Software', Social Science Research Council of Canada, (2006-2008), 64,508\$.
- Beaudry, A. and Pinsonneault, A., "Assessing User Adaptation to IT: A Coping Act Model", Social Sciences and Research Council of Canada (2003-2005), \$95,000.

- Taylor, L., Dubé, L., Pinsonneault, A., Tamblin, R., and Verter, V., "Towards the Infusion of Technology-Supported Integration into Consumer, Professional and Management Practices: A Qualitative Multi-Level Analysis," Social Sciences and Humanities Research Council-Initiative for the New Economy (SSHRC/INE), (2002-2003), \$50,000.
- Dube, L., Joy, A., Lebel, J., Li, S., Mukherjee, A., Pinsonneault, A., and Vakratsas, D. " L'ingénierie des expériences hedoniques de consommation : Entre le monde réel et le monde virtuel' FQRSC, 2002-2005, \$161,250.
- Pinsonneault, A., "The Impact of Information Technology on Organization and Organization Slack: A Multi-Level Study," SSHRC (2001-2004), \$69,000.
- Barki, H. and Pinsonneault, A., "ERP Implementation: A Configurational Approach to Assessing Success," SSHRC (2001-2004), \$97,600.
- Tamlyn, R., Pinsonneault, A., Huang, A., Yale, J.F., Ernst, P., Larochelle, P., Grad, R. and Laurier, C., "Medical Office of the Twenty-First Century (MOXXI)," programme de Partenariat pour l'infrastructure de recherche en santé (PPICS), Health Canada (2001-2004), \$3.3 million.
- Pinsonneault, A., and Rivard, S., "L'impact des technologies de l'information sur le travail des gestionnaires," SSHRC (1997-2001), \$46,000.
- Rivard, S., Pinsonneault, A., McKeen, J., and Todd, P., "Information Technology, Productivity and Organizational Performance," Canada Post, (1995-2000), \$600,000.
- Gingras, L., Roy, M.C., and Pinsonneault, A., "Les composantes essentielles à la réussite d'un projet de réingénierie," Centre d'Étude Francophone de Recherche sur l'Informatisation des Organisations (CEFRIO) (1995-1996), \$155,340.
- Pinsonneault, A., "L'impact des technologies de l'information sur la performance organisationnelle," Formation de Chercheurs et Aide à la Recherche du Québec (FCAR) (1993-1997), \$42,000.
- Pinsonneault, A., and Rivard, S., "L'impact des technologies de l'information sur l'effectif et le rôle des cadres intermédiaires en contexte de mondialisation: une étude longitudinale," SSHRC (1992-1995), \$42,000.
- Pinsonneault, A., "L'impact des réunions électroniques sur les groupes ad hoc et avancés," HEC-Montreal (1993-1994), \$7,000.
- Rivard, S., Barki, H., Bernier, C., Pinsonneault, A., Saunders, D.M., and Talbot, J., "Étude d'un modèle de gestion de projets d'informatisation," SSHRC (1991-1994), \$123,451.
- Pinsonneault, A., and Rivard, S., "Étude de l'impact des technologies de l'information sur les rôles des cadres intermédiaires," CEFRIO (1991), \$5,000.
- Pinsonneault, A., "Étude de l'impact des technologies de l'information sur les rôles des cadres intermédiaires," HEC-Montreal (1990), \$4,000.
- Pinsonneault, A., and Rivard, S., "L'impact des technologies de l'information sur les rôles des cadres intermédiaires: Une étude empirique," CEFRIO (1990), \$46,180.

Publications

Articles in Refereed Journals

- Han, K., Oh, W., Im, K., Chang, R., Oh H., and Pinsonneault, A., "Value Co-Creation and Wealth Spillover in Open Innovationn Alliances," *MIS Quarterly*, Accepted for publication.
- Tallon, P., and Pinsonneault, A. "Competing Perspective on the Link Between Strategic IT Alignment and Firm Agility: Insights from a Mediation Model," *MIS Quarterly*, Accepted for Publication.
- Chang, R.M., Oh, W., Pinsonneault, A., and Kwon, D., "A Network Perspective on Digital Competition in Online Advertising Industries: A Simulation Based Approach," *Information Systems Research*, 21 (3), 2010, pp. 571-593.
- Animesh, A., Pinsonneault, A., Yang, S.B., and Oh, W., "An Odyssey into Virtual Worlds: Exploring the Impacts of Technological and Spatial Environments on Intention to Purchase Virtual Products," *MIS Quarterly*, Conditional acceptance.

- Qu, W.G. and Pinsonneault, A. "Country Environments and the Adoption of IT Outsourcing," *Journal of Global Information Management*, Forthcoming, 2010.
- Beaudry, A. and A. Pinsonneault, "The Other Side of Acceptance: A Study of the Direct and Indirect Effects of Emotions on IT Use," *MIS Quarterly*, 34 (4), 2010, pp. 689-710.
- Qu, W.G., Pinsonneault, A., and Oh, W. "The Impacts of Industry Characteristics on the Use of IT Outsourcing," *Journal of Management Information Systems*. Forthcoming.
- Qu, W.G., Oh, W., A. Pinsonneault, "The Strategic Value of IT Insourcing: An IT-Enabled Business Process Perspective," *Journal of Strategic Information Systems*, (19), 2010, pp. 96-108.
- Tamblyn, R., Reidel, K. L., Huang, A., Taylor, L., Winslade, N., Bartlett, G., Grad, R., Jacques, A., Dawes, M. Larochelle, P., and Pinsonneault, A., Increasing the Detection of Response to Adherence Problems with Cardiovascular Medication in primary Care through Computerized Drug Management Systems," *Medical Decision Making*, March, 2010, 30, pp. 176-188.
- Tomiuk, D. and Pinsonneault, A., "Using Relationship Theories for Web Site Design: Development of a Site-Communality Scale and Proposed Impact on Loyalty" *Information Systems Journal*, 19 (4), 2009, pp. 413-435.
- Tamblyn, R., A. Huang, L. Taylor, Y. Kawasumi, G. Bartlett, R. Grad, A. Jacque, M. Dawes, M. Abrahamowicz, R. Perreault, N. Winslade, L. Poissant, and Pinsonneault, A., "A Randomized Trial of the Effectiveness of Drug Decision-Support in Primary Care using On-Demand vs. Computer-triggered Drug Decision Support in Primary Care" *Journal of American Medical Informatics Association*, 15 (4), 2008, pp.430-438.
- Oh, W. and Pinsonneault, A., "On the Assessment of the Business Value of Information Systems: Conceptual and Measurement Alternatives" *MIS Quarterly*, 31 (2), 2007, pp. 239-266.
- Pozzebon, M., R. Titah, and Pinsonneault, A., "Combining Social Shaping of Technology and Communicative Action Theory for Understanding Rhetorical Closure in IT," *Information Technology and People*, 19 (3), 2006, pp. 244.271 (**Best paper award**).
- Pinsonneault, A. and Caya, O., "Virtual Teams: What We Know and What We Don't Know," *International Journal of Electronic Collaboration*, 1 (3), 2005, pp.1-16.
- Tamblyn, R, A, Huang, Y. Kawasumi, G. Bartlett, R. Grad, A. Jacques, M. Dawes, M. Abrahamowicz, R. Perreault, L. Taylor, N. Winsdale, L. Poissant, A. Pinsonneault, "The Development and Evaluation of an Integrated Electronic Prescribing Drug Management Systems for Primary Care," *Journal of American Medical Informatics Association*, 13 (2), 2006, pp.148-159
- Pozzebon, M. and Pinsonneault, A., "Challenges in Conducting Empirical Work Using Structuration Theory: Learning from IT Research," *Organization Studies*, 26 (9), 2005, pp. 1353-1376.
- Barki, H., Oktami, S., and Pinsonneault, A. "Dimensions of ERP Implementations and Their Impact on ERP Project Outcomes", *Journal of Information Technology Management*, 16 (1), 2005, pp. 1-9.
- Dennis, A., A. Pinsonneault, K. McNamara Hilmer, H. Barki, R.B. Gallupe, M. Huber, and Bellavance, F., "Patterns in Electronic Brainstorming," *International Journal of Electronic Collaboration*, October-December, 1(4), 2005, pp.38-57.
- Pozzebon, M. and Pinsonneault, A., Global-Local Negotiations for Implementing Configurable Packages: The Power of Initial Organizational Decisions, *Journal of Strategic Information Systems*, 14 (2), 2005, pp. 121-145.
- Barki, H. and Pinsonneault, A., "The Construct of Organizational Integration: A Research Framework and Its Application to Enterprise Systems Research," *Organization Science*, 16 (2), 2005, pp. 165-179.
- Beaudry, A., and Pinsonneault, A., "Understanding User Adaptation Behaviors: A Coping Acts Model," *MIS Quarterly*, 29 (3), 2005, pp. 493-524.
- Pinsonneault, A., and Kraemer, K.L., "Exploring the Role of Information Technology in Organizational Downsizing: A Tale of Two American Cities," *Organization Science*, 13 (2), 2002, 191-208.
- Tomiuk, D., and Pinsonneault, A., "Electronic Banking and Customer Loyalty: A Conceptual Framework," *Journal of Global Information Systems*, 9 (3), 2001, pp. 4-14.
- Barki, H., and Pinsonneault, A., "Small Group Brainstorming and Idea Quality: Is Electronic Brainstorming the Most Effective Approach?" *Small Group Research*, 32 (2), April 2001, 158-205.

- Pinsonneault, A., "Le Projet Harmonie: Une Analyse de Quelques Facteurs Clés de Succès," *Revue Gestion*, 25 (4), Winter 2001, pp. 65-67.
- Pinsonneault, A., H. Barki, R.B. Gallupe, and Hoppen, N., "Electronic Brainstorming: The Illusion of Productivity," *Information Systems Research*, 10 (2), 1999, pp. 110-133.
- Pinsonneault, A., H. Barki, R.B. Gallupe, and Hoppen, N., "The Illusion of Electronic Brainstorming: Theoretical and Empirical Issues," *Information Systems Research*, 10 (4), 1999, research note, pp. 378-380.
- Rivard, S., A. Pinsonneault, and Bernier, C., "Les impacts des technologies de l'information sur les gestionnaires et les organisations," *Revue Gestion*, 24 (3), 1999, pp. 51-65.
- Pinsonneault, A., and Rivard, S., "Information Technology and the Nature of Managerial Work: From the Productivity Paradox to the Icarus Paradox?" *MIS Quarterly*, 22 (3), 1998, pp. 287-311.
- Pinsonneault, A., and Heppel, N., "Anonymity in GSS Research: New Conceptualization, Measure and Contingency Framework," *Journal of MIS*, 14 (3), Winter 1998, pp. 89-108.
- Pinsonneault, A., and Kraemer, K.L., "Middle Management Downsizing: The Impact of Information Technology," *Management Science*, 43 (5), 1997, pp. 659-679.
- Pinsonneault, A., and Boisvert, M., "Le télétravail: L'émergence de l'organisation de demain ?" *Revue Gestion*, 21 (2), 1996, pp. 76-83.
- Bernier, C., A. Pinsonneault, S. Rivard, and Blouin, H., "La réingénierie: un processus à gérer," *Revue Gestion*, 20 (2), 1995, pp. 44-55.
- Pinsonneault, A., "Les réunions électroniques: enfin des réunions efficaces?" *Revue Gestion*, 18 (4), 1993, pp. 15-21.
- Pinsonneault, A., S. Rivard, and Bourret, A., "L'impact des technologies de l'information sur le travail des cadres intermédiaires," *Technologie de l'information et société*, 5 (3), 1993, pp. 301-328.
- Pinsonneault, A., and Kraemer, K.L., "The Impact of Information Technology on Middle Managers," *MIS Quarterly*, 17 (3), 1993, pp. 271-292.
- Pinsonneault, A., and Kraemer, K.L., "The Survey Research Strategy in Studies of Information Systems: Review and Critique," *Journal of MIS*, 10 (2), 1993, pp. 75-106.
- Pinsonneault, A., "Les technologies de l'information: les cadres intermédiaires sont-ils une espèce en voie de disparition?" *Revue Gestion*, 17 (4), 1992, pp. 15-22.
- Pinsonneault, A., and Kraemer, K.L., "The Effects of Electronic Meetings on Group Processes and Outcomes: An Assessment of the Empirical Research," *European Journal of Operational Research*, (46), 1990, pp. 143-161.
- Pinsonneault, A., and Kraemer, K.L., "The Impact of Technological Support on Groups: An Assessment of the Empirical Research," *Decision Support Systems*, (5), 1989, pp. 197-216.

Articles in Refereed Conference Proceedings

- Chang, R., M., Yang, S.B., Moon, J.Y., Oh, W., and Pinsonneault, A., "A Social Capital Perspective of Participant Contribution in Open Source Communities: The Case of Linux," CD ROM Proceedings, *Hawaii International Conference on Systems Science* 2011.
- Addas, S. and Pinsonneault, A. "Information Technology Interruptions in Project Environments: A Preliminary Taxonomy and Performance Investigation," Human Computer Interface Workshop, ICIS 2010, St-Louis. **(Best paper award)**.
- Rahrovani, Y. and Pinsonneault, A., "Conceptualizing IT Slack and Its Consequences on IT Effectiveness," Proceeding, *Academy of Management (OCIS Division)*, 2010.
- Rahrovani, Y. and Pinsonneault, A., "The Types of IT Innovation Adoption and Its Implications on IT Innovation Effectiveness," Proceeding of the ASAC 2010.
- Addas, S. and Pinsonneault, A., "IT Use and the Interruption of NPD Knowledge Work," CDROM proceedings, *Hawaii International Conference on Systems Science*, Forthcoming, 2010.
- Gagnon, E. and Pinsonneault, A., "Extracting Value from ERP Investments: A Closer Look at the Integration Process," CDROM Proceedings, *International Conference on Information Systems*, Forthcoming, 2009.

- Fitoussi, D., Maccroy, F., and Pinsonneault, A., "Information Asymmetry and the Productivity of Information Workers," Proceedings, *WISE Conference*, 2009.
- Addas, S. and Pinsonneault, A., "Toward a Taxonomy of IT-Enabled Integration in NPD", Proceeding, *Academy of Management (OCIS Division)*, 2009.
- Akhaghpour, S., Wu, J., Pinsonneault, A., and Lapointe, L., "Reexamining the Status of "IT" in the IT research: An Update on Orlikowski and Iacono," CDROM Proceedings, *Americas Conference on Information Systems*, 2009.
- Caya, O., Bassellier, G., and Pinsonneault, A., "Virtual Team Common Knowledge: Construct Specification and Effect on Knowledge Integration," CD-Rom proceedings, *International Conference on Information Systems*, 2008 (**Best paper award**).
- Gagnon, E. and Pinsonneault, A., "Integrating Uniquely: A Closer Look at ERP Implementation a Pharmaceutical Company," Workshop on Enterprise Systems Research in IS, *International Conference on Information Systems*, 2008.
- Fitoussi, D. K. Kraemer, F. MacCrory, and Pinsonneault, A., "Strategies for Managing the Onshore Workforce in Offshore Environments, » *SIM Workshop proceedings, International Conference on Information Systems*, 2008.
- Wu, J., and Pinsonneault, A., "Facilitating Organizational Sensemaking through Social Navigation Systems," CD Rom Proceedings, *Americas Conference on Information Systems*, 2008.
- Mirza, M., Pinsonneault, A., Tamblyn, R., "Process and Perils in IT Championing," CD Rom Proceedings, *Americas Conference on Information Systems*, 2008.
- Bassellier, G., Gagnon, E. and Pinsonneault, A., "Antecedents of IT Performance : An Empirical Study of the CIO and CEO Heterogeneity in Two Different Environments," CD Rom Proceedings, *Americas Conference on Information Systems*, 2008 .
- Nazir, S., and Pinsonneault, A., "The Role of Information Technology in Firm Agility: An Electronic Integration Perspective," CD Rom Proceedings, *Americas Conference on Information Systems*, 2008 (**Best paper award**).
- Addas, S. and Pinsonneault, A., "IT and NPD Performance: Unveiling the Mediating Effects of Process Integration and Knowledge Integration, CD Rom Proceedings, *Americas Conference on Information Systems*, 2008.
- Gagnon, E. and Pinsonneault, A., "Looking inside at what make you unique: an asymmetry-based view of the IT conversion process" *Academy of Management, OCIS Division*, 2008.
- Mirza, M., and Pinsonneault, A., "Champions in Context: Facing the Challenges of Integration," Sprott Symposium, Carleton University, 2008.
- Tallon, P. and Pinsonneault, A., "IT-Business Alignment: Making it Real", *SIM International Workshop on IT alignment, ICIS Conference*, 2007.
- Addas, S. and Pinsonneault, A., "IT Capabilities and Firm Performance: A Resource-Based Alliance Perspective," Proceedings, Association of Administrative Science of Canada, 2007.
- Tomiuk, D. and Pinsonneault, A., "Using Relationship Theories for Web Site Design: Development of a Site-Communitality Scale and Proposed Impact on Loyalty," CDROM Proceedings, *Americas Conference on Information Systems*, 2006 (**Best paper award**).
- Caya, O. and Pinsonneault, A., and Mortensen, M. "Understanding Virtual Team Performance: An Integrative Synthesis of Research on People, Information Technology and Task", CDROM proceedings, *ING Conference*, 2006.
- Caya, O. and Pinsonneault, A., "A Comprehensive Framework of IT-Enabled Knowledge Integration in Virtual Teams," *Academy of Management (OCIS Division)*, 2006.
- Gagnon, E., Bassellier, G., and Pinsonneault, A., "Complexity, Heterogeneity, and Diversity: Evidence Linking IT to Firm Performance," CD Rom Proceedings, *Association of Administrative Science of Canada*, 2006.
- Taylor, L., L. Dubé, A. Pinsonneault, and Tamblyn, R., "E-Technology Introduction as Value Creation in Integrated Systems: A Multi-Level Analysis Using Role Theory," Proceedings, *Fifth International Conference on Electronic Commerce Research*, 2002.

- Taylor, L., L. Dubé, A. Pinsonneault, and Tamblyn, R., "E-Technology Utilization as Value Creation in Integrated Systems: A Multi-Level Analysis Using Role Theory," Proceedings, *Conference of the Canadian Society of Telehealth*, 2002.
- Beaudry, A., and Pinsonneault, A., "IT-Induced Adaptation and Individual Performance: A Coping Acts Model," CDROM Proceedings, *International Conference on Information Systems*, 2001.
- Pozzebon, M., and Pinsonneault, A., "Patterns of Use of Structuration Theory in IS: Epistemological and Methodological Issues," Proceedings, *European Conference on Information Systems*, CD-ROM, 2001.
- Tomiuk, D., and A. Pinsonneault, "Electronic Banking and Customer Loyalty: A Conceptual Assessment," *Proceedings of the Americas Conference on Information Systems*, CD-ROM, 2000.
- Beaudry, A., and Pinsonneault, A., "Information Technology and Individual Performance: A Coping-Based Model of the Appropriation Process," Proceedings, *ASAC-IFSAM Conference*, 2000, pp. 23-34.
- Li, S., A. Pinsonneault, and Ouyang, Z., "Using DEA to Assess the Impact of Media Richness and Information Richness on Companies' Web Performance," CDROM Proceedings, *North American Productivity Workshop*, 2000.
- Beaudry, A., and Pinsonneault, A., "IT Appropriation: A Requisite for Improved User Performance," Proceedings, *Americas Conference on Information Systems*, 1998.
- Bassellier, G., and Pinsonneault, A., "Assessing Top Management Support for Information Technology: A New Conceptualization and Measure," Proceedings, *European Conference on Information Systems*, 1998.
- Pinsonneault, A., and Heppel, N., "Anonymity in GDSS Research: A New Conceptualization and Measure," CDROM Proceedings, *Hawaii International Conference on Systems Science*, 1997.
- Pinsonneault, A., and Rivard, S., "The Impact of Information Technology on Managers' Work: From the Productivity Paradox to the Icarus Paradox?" CDROM Proceedings, *Second Americas Conference on Information Systems*, 1996.
- Hoppen, N., A. Pinsonneault, and Barki, H., "Brainstorming eletrônico, anonimato e estímulo de idéias criativas: um estudo de grupos adhoc e estabelecidos," *XVIII Encontro anual da associação nacional dos programas de pos-graduação em administração*, 1994, pp. 80-97.
- Pinsonneault, A., and Bourret, A., "L'impact des technologies de l'information sur les tâches des cadres intermédiaires: Une étude empirique," Proceedings, *Administrative Sciences Association of Canada Conference*, 1992, pp. 153-164.
- Pinsonneault, A., "The Impact of Information Technology on the Middle Management Workforce: An Empirical Investigation," Proceedings, *Administrative Science Association of Canada Conference*, 1991, pp. 112-178.
- Pinsonneault, A., "The Impact of Information Technology on Middle Level Management: A Conceptual Assessment," Proceedings, *Administrative Science Association of Canada Conference*, 1989, pp. 125-140.
- Pinsonneault, A., and Kraemer, K.L., "The Implications of Group Support Technologies: An Evaluation of the Empirical Research," Proceedings, *Twenty-Second Annual Hawaii International Conference on System Sciences*, 1989, pp. 326-337.
- Charest, M., A. Pinsonneault, C. Sauvé, and Talbot, J., "DSS Prototyping: A Quick Method for Determining Initial Requirements," Proceedings, *Administrative Science Association of Canada*, 1985, pp. 83-93.

Book

- Haag, S., Cummings, M., McGubbrey, D.J., Pinsonneault, A., and Donovan, R., "Management Information Systems for the Information Age, *McGraw Hill*, 3rd Canadian Edition, 2006.

Refereed Book Chapters

- Pozzebon, M. and Pinsonneault, A., "Demistificando a Retorica De Nao-Abertura A Mundanca" Que Caracteriza Os Prjetos ERP: Quadro Teorico E Ilustracao Empirica," *Sistemas ERP No Brasil*, Editora Atlas, Sao Paulo, Brazil, 2003, pp. 348-368.

- Tomiuk, D., and Pinsonneault, A., "The Nature of E-Loyalty in B2C E-Commerce," in *Advanced Topics in Global Information Management*, Felix Tan (Ed.), Idea Group Publishing, Hershey, PA, 2002, pp. 346-369.
- Pinsonneault, A., and Boisvert, M., "The Impacts of Telecommuting on Employees and Organizations: An Assessment of the Empirical Evidence," in *Telecommuting and Virtual Offices: Issues and Opportunities*, Nancy Johnson (Ed.), Idea Group Publishing, Hershey, PA, 2001, pp. 163-185.
- Pinsonneault, A., "Les promesses des technologies de l'information: Mythes et réalité," in T. Hafsi and J.M. Toulouse (Ed.), *La Stratégie des Organisations*, Les presses de l'Université du Québec, 1996, pp. 531-536.
- Kraemer, K.L., and Pinsonneault, A., "Technology and Groups: Assessment of the Empirical Research," in J. Galagher, R. E. Kraut, and C. Egido (Eds.), *Intellectual Teamwork: The Social and Technological Bases of Cooperative Work*, Hillsdale, N.J., Lawrence Erlbaum, 1990, pp. 373-404.

Presentations in Refereed Conferences

- Addas, S. and Pinsonneault, A. "Information Technology Interruptions in Project Environments: A Preliminary Taxonomy and Performance Investigation," Human Computer Interface Workshop, ICIS 2010, St-Louis.
- Rahrovani, Y. and Pinsonneault, A., "Conceptualizing IT Slack and Its Consequences on IT Effectiveness," Proceeding, *Academy of Management (OCIS Division)*, 2010.
- Addas, S. and Pinsonneault, A., "IT Use and the Interruption of NPD Knowledge Work," *Hawaii International Conference on Systems Science*, Hawaii, January, 2010.
- Gagnon, E. and Pinsonneault, A., "Extracting Value from ERP Investments: A Closer Look at the Integration Process," *International Conference on Information Systems*, Phoenix, AZ, December 2009.
- Addas, S. and Pinsonneault, A., "Toward a Taxonomy of IT-Enabled Integration in NPD", *Academy of Management (OCIS Division)*, August, 2009.
- Caya, O., Bassellier, G., and Pinsonneault, A., "Virtual Team Common Knowledge: Construct Specification and Effect on Knowledge Integration," *International Conference on Information Systems*, Paris, France, 2008.
- Gagnon, E. and Pinsonneault, A., "Integrating Uniquely: A Closer Look at ERP Implementation a Pharmaceutical Company," Workshop on Enterprise Systems Research in IS, *International Conference on Information Systems*, Paris, France, 2008.
- Wu, J., and Pinsonneault, A., "Facilitating Organizational Sensemaking through Social Navigation Systems," *Americas Conference on Information Systems*, Toronto, Canada, 2008.
- Mirza, M., Pinsonneault, A., Tamblyn, R., "Process and Perils in IT Championing," *Americas Conference on Information Systems*, Toronto, Canada, 2008.
- Bassellier, G., Gagnon, E. And Pinsonneault, A., "Antecedents of IT Performance : An Empirical Study of the CIO and CEO Heterogeneity in Two Different Environments," *Americas Conference on Information Systems*, Toronto, Canada, 2008.
- Nazir, S., and Pinsonneault, A., "The Role of Information Technology in Firm Agility: An Electronic Integration Perspective," *Americas Conference on Information Systems*, Toronto, Canada, 2008.
- Addas, S. and Pinsonneault, A., "IT and NPD Performance: Unveiling the Mediating Effects of Process Integration and Knowledge Integration," *Americas Conference on Information Systems*, Toronto, Canada, 2008.
- Gagnon, E. and Pinsonneault, A., "Looking Inside at What Make you Unique: an Asymmetry-based View of the IT Conversion Process" *Academy of Management, OCIS Division*, August, 2008.
- Tallon, P. and Pinsonneault, A., "IT-Business Alignment: Making it Real", SIM International Workshop on IT alignment, ICIS Conference, Montreal, December 2007.
- Addas, S. and Pinsonneault, A., "IT Capabilities and Firm Performance: A Resource-Based Alliance Perspective", *Administrative Science Association of Canada*, 2007.
- Tomiuk, D. and Pinsonneault, A., "Using Relationship Theories for Web Site Design: Development of a Site-Communitality Scale and Proposed Impact on Loyalty," *Americas Conference on Information Systems*, Acapulco, 2006.

- Caya, O. and Pinsonneault, A., "A Conceptual Framework of IT-Enabled Knowledge Integration in Virtual Teams," *Academy of Management*, Atlanta, 2006.
- Caya, O., M. Mortensen, and Pinsonneault, A., "What is Going On in Virtual Team? A Dynamic Perspective of People, Task, Information Technology, and Performance within Virtual Teams," *Academy of Management*, Hawaii, 2005.
- Pinsonneault, A; Pozzebon, M. "The Implementation of Configurable Information Systems: Negotiations Between Global Principles and Local Contexts," *International Conference on Information Systems*, Washington, December 2004.
- Qu, W. and Pinsonneault, A., "Linking Industrial Innovation Dynamics to E-Procurement Governance," *Americas Conference on Information Systems*, New York, August 2004.
- Guan, Y. and Pinsonneault, A. "The Redistribution of IT-Induced Consumer Surplus: A Reinforcement Politics Explanation of the Shipping Industry in Asia," *Pacific Asian Conference of IS*, Shanghai, August 2004.
- Qu, Treasure, M. and Pinsonneault, A. "What Dynamic Capabilities Matter? The Effect of IT Dominant Design," *Pacific Asian Conference of IS*, Shanghai, August 2004.
- Pozzebon, M. and Pinsonneault, A., "Understanding the Implementation of Configurable Information Systems," *Academy of Management Conference*, Seattle, August 2003.
- Beaudry, A., and Pinsonneault, A., "IT-Induced Adaptation and Individual Performance: A Coping Acts Model," *The International Conference on Information Systems*, New Orleans, 2001.
- Pozzebon, M., and Pinsonneault, A., "Patterns of Use of Structuration Theory in IS: Epistemological and Methodological Issues," *The European Conference on Information Systems*, Bled Slovenia, 2001.
- Pozzebon, M., and Pinsonneault, A., "The Structuration Theory in Information Systems: Usage Patterns and Methodological Issues," *Academy of Management Conference*, Toronto, August 2000.
- Tomiuk, D., and Pinsonneault, A., "Electronic Banking and Customer Loyalty: A Conceptual Assessment," *The Americas Conference on Information Systems*, Long Beach, California, 2000.
- Beaudry, A., and Pinsonneault, A., "Information Technology and Individual Performance: A Coping-Based Model of the Appropriation Process," *The ASAC-IFSAM Conference*, Montreal, 2000.
- Li, S., A. Pinsonneault, and Ouyang, Z., "Using DEA to Assess the Impact of Media Richness and Information Richness on Companies' Web Performance," *North American Productivity Workshop Proceedings*, New York, 2000.
- Beaudry, A., and Pinsonneault, A., "IT Appropriation: A Requisite for Improved User Performance," *The Americas Conference on Information Systems*, 1998.
- Bassellier, G., and Pinsonneault, A., "Assessing Top Management Support for Information Technology: A New Conceptualization and Measure," *The European Conference on Information Systems*, Aix en Provence, France, 1998.
- Pinsonneault, A., and Heppel, N., "Anonymity in GDSS Research: A New Conceptualization and Measure," *The Hawaii International Conference on Systems Science*, Hawaii, 1997.
- Pinsonneault, A., and Rivard, S., "The Impact of Information Technology on Managers' Work: From the Productivity Paradox to the Icarus Paradox?" *The Second Americas Conference on Information Systems*, 1996.
- Pinsonneault, A., "The Impact of Information Technology on the Work of Middle Managers: From the Productivity Paradox to the Icarus Paradox?" *Oasis Conference*, International Federation of Information Processing Work Group 8.2, Vancouver, December 1994.
- Pinsonneault, A., "L'enquête en systèmes d'information: Une évaluation de dix ans d'utilisation," *Troisièmes rencontres des équipes francophones de recherche en systèmes d'information*, Brussels, Belgium, June 1993.
- Pinsonneault, A., and Bourret, A., "L'impact des technologies de l'information sur les tâches des cadres intermédiaires: Une étude empirique," *The Administrative Sciences Association of Canada*, 1992.
- Pinsonneault, A., "The Impact of Information Technology on the Middle Management Workforce: An Empirical Investigation," *The Administrative Science Association of Canada*, 1991.
- Pinsonneault, A., "L'impact des technologies de l'information sur le travail des cadres intermédiaires: Une étude empirique," *Premières rencontres des équipes francophones de recherche en systèmes d'information*, Montpellier, France, June 1991.

- Pinsonneault, A., "The Impact of Information Technology on Middle Level Management: A Conceptual Assessment," *The Administrative Science Association of Canada*, 1989.
- Pinsonneault, A., and Kraemer, K.L., "The Implications of Group Support Technologies: An Evaluation of the Empirical Research," *The Twenty-Second Annual Hawaii International Conference on System Sciences*, Hawaii, 1989.
- Charest, M., A. Pinsonneault, C. Sauvé, and Talbot, J., "DSS Prototyping: A Quick Method for Determining Initial Requirements," *The Administrative Science Association of Canada*, Montreal, 1985.

Other Conferences (Invited, Guest Speaker)

- Pinsonneault, A., "Publishing in Top Scientific Journals: Some Guidelines," Joint Ph.D. Program Consortium, HEC, May 2010.
- Pinsonneault, A., "An Odyssey into Virtual Worlds: Exploring the Impacts of Architectural and Spatial Environments on user Behaviors," Distinguished Visiting Scholar, McMaster University, October 22nd 2009.
- Pinsonneault, A., "The other Side of Acceptance: A Study of the Direct and Indirect Effects of Emotions on IT Use," Distinguished Visiting Scholar, McMaster University, October 23rd 2009.
- Pinsonneault, A., "An Emotion-Based model of user reactions to IT," Seoul National University, Seoul Korea, October 2007.
- Pinsonneault, A., "Maximizing the Business Value of IT: Closing Four Implementation Gaps," McGill University, March 1st 2007.
- Pinsonneault, A. "Understanding IT Use: An Emotion-Based Model and Empirical Test," Ivey Business School, University of Western Ontario, February 2007.
- Pinsonneault, A., "Maximizing the Value of IT: Closing the Gaps for Successful Implementations," Clinical Informatics Rounds, McGill Health Centre, April 21st 2005.
- Pinsonneault, A., "The Myths and Realities of IT and Organizations," McGill University, October 2005.
- Pinsonneault, A. "Understanding IT Impacts", Montreal Children's Hospital, Montreal, January 20th, 2004.
- Pinsonneault, A. "Information Technologies, Organizations, and Individuals: Is User Adaptation the Missing Link?" Queen's University, June 14th 2004.
- Pinsonneault, A., "The Impacts of IT on Organizations: A Synthesis," Soka University, Tokyo, Japan, December 12, 2002.
- Pinsonneault, A., "Understanding User Adaptation Behaviors: A Coping Act Model," Marshall School of Business, University of Southern California, Los Angeles, November 8, 2002.
- Pinsonneault, A., "Exploring the Role of IT in Organizational Downsizing: A Tale of Two American Cities," Invited speaker, Weatherhead School of Management, Case Western Reserve University, Cleveland, Ohio, November 1991.
- Tallon, P., A. Pinsonneault, and K.L. Kraemer, "Choosing Between IT Simplicity and IT Complexity: How Environmental Turbulence can Impact Payoffs From IT Investments," University of California, Irvine, January 2001.
- Kraemer, K.L., A. Pinsonneault, and P. Tallon, "IT and Strategic Simplicity: A Model of Environmental Adaptation with Implications for IT Business Value," University of California, Irvine, 2000.
- Pinsonneault, A., "L'impact des technologies de l'information sur les organisations" Diner-rencontre du CEFRIO, Montreal, 2000.
- Pinsonneault, A., "The Impact of Information Technology on the Work of Middle Managers: From the Productivity Paradox to the Icarus Paradox?" University of British Columbia, October 24, 1997.
- Pinsonneault, A., "L'impact des technologies de l'information sur le travail des cadres intermédiaires," Déjeuners d'Archimède, April 23, 1997, HEC, Montréal.
- Pinsonneault, A., "La recherche en systèmes d'information," Centre de Recherche en Gestion des Organisations (CREGO), Université de Montpellier II, France, January 1996.
- Pinsonneault, A., "L'impact des technologies de l'information sur le travail des cadres intermédiaires: du paradoxe de la productivité au paradoxe d'Icare?" Centre de Recherche en Gestion des Organisations (CREGO), University of Montpellier II, France, March 1996.

- Pinsonneault, A., "Les bénéfices de l'informatisation du travail des cadres," Colloque "Comment améliorer la performance organisationnelle à l'aide des technologies de l'information," Table d'influence des technologies de l'information, Montréal, November 1994.
- Pinsonneault, A., "Quels modes de coopération avec les entreprises devrait-on privilégier? " Journée de la recherche, HEC, May 12, 1994.
- Pinsonneault, A., "L'impact des technologies de l'information sur le travail des cadres," Séminaires scientifiques du Secteur de la santé publique, Faculté de Médecine, Université de Montréal, March 14, 1994.
- Pinsonneault, A., "L'impact des réunions électroniques sur les groupes," Université du Québec à Chicoutimi, January 1994.
- Pinsonneault, A., "L'impact des technologies de l'information sur le travail des cadres intermédiaires," petits déjeuners du GReSI, HEC, Montréal, October 13, 1992.
- Pinsonneault, A., "Information Technologies and Middle Management," Research Colloquia, Communications Department, McGill University, Montréal, November 7, 1991.
- Pinsonneault, A., "Informatisation et Changements Organisationnels," CEFRIO, Montréal, May 3, 1991.
- Pinsonneault, A., "Managing IT benefits," Groupe LGS Inc., Montréal, March 21, 1991.
- Pinsonneault, A., "L'impact des technologies de l'information sur l'organisation," Vendredi du CEFRIO, Centre d'Étude Francophone sur l'Informatisation des Organisations, Québec, February 22, 1991.
- Pinsonneault, A., "L'impact des réunions électroniques sur les groupes," Petits déjeuners du GReSI, HEC, Montréal, September 1990.
- Pinsonneault, A., "Pointers on how to write a doctoral dissertation," Doctoral Consortium, ASAC Conference, Whistler, BC, June 1990.

Service to the University

Faculty Committees and Responsibilities (Selected)

- Member of the University Promotion Committee, 2008, 2009.
- Member of the Senior Promotion Committee, 2007, 2008, 2009.
- Chair, Promotion & Tenure Committee, Faculty of Management, McGill University, 2002.
- Member of the Promotion & Tenure Committee, Faculty of Management, McGill University, 2000, 2001, 2004, 2005.
- Member of the Ph.D. Committee, Faculty of Management, McGill University, 1999-2002.
- Member of the Academic Committee, Faculty of Management, McGill University, 1999-2002.
- Area coordinator, Faculty of Management, McGill University, 1999-2002; 2003-2006.
- Member of the "Conseil Pédagogique" (i.e., Academic Committee), HEC-Montreal, 1997-1999.
- Member of the Program Committee, HEC-Montreal, 1997-1999.
- Member of the Ethics Committee, HEC-Montreal, 1997-1999.
- Member of the Gaëtan Morin Research Award Committee, HEC-Montreal, 1996-1997.
- Member of the Research Committee, HEC-Montreal, 1993-1999.
- Member of the Centre d'Étude en Administration Internationale (CETAI), HEC-Montreal, 1993-1999.
- Member of the Groupe de Recherche en Systèmes d'Information (GReSI), HEC-Montreal, 1989-1999.
- Coordinator, Information Systems Concentration, M.Sc., HEC-Montreal, 1993-1996.
- Member of the M.Sc. Committee, HEC-Montreal, 1993-1996.
- Coordinator, Information Systems Concentration, MBA, HEC-Montreal, 1993-1994.
- Member of the MBA Committee, HEC-Montreal, 1993-1994.
- Chair, Electronic Meeting Room, HEC-Montreal, 1991-1999.

University or Inter-University Committees and Activities

- Member, Advisory Board, Chaire de gestion stratégique des technologies de l'information, HEC-Montréal, 2010-
- Member of the Dean Search/renewal Committee, Faculty of Management, McGill University, 2003-04, 2009-10.

Member of the Bell Canada Enterprise Chair in E-Commerce Committee (recruits candidates for four BCE chairs in E-commerce), McGill University, 2000-2002.

Member of the Academic Planning and Policy Committee, McGill University, 2000-2001.

Member of the Joint Doctoral Committee, HEC, McGill, Concordia, UQAM, 1997-1999.

Service to the Research Community

Conference Organization and Involvement

Member of the Junior Faculty Consortium, Academy of Management (OCIS), 2010.

Member of the Senior Scholars Consortium, International Conference on Information Systems, 2007-

Member of the European Network for Information Systems Research (ENIR) 2006-

Member of the Executive Committee, International Conference on Information Systems, 2003-2007.

Advisor, junior faculty consortium, *Academy of Management Conference*, Denver, Colorado, August 2002.

Advisor, Doctoral Consortium, *ASAC-IFSAM Conference*, Montreal, 2000.

Session Chair, *International Conference on Information Systems (ICIS)*, Cleveland, Ohio, 1996.

Session Chair, *International Conference on Information Systems (ICIS)*, Amsterdam, The Netherlands, 1995.

Session Chair, *International Conference on Information Systems (ICIS)*, Vancouver, Canada, 1994.

Workshop chair, "Comment améliorer la performance organisationnelle à l'aide des technologies de l'information," HEC-Montreal, November 1994.

Session Chair, *ASAC Conference*, Lake Louise, Canada, 1993.

Post-Doctoral and Doctoral Supervision

Post-Doctoral

Myong Rae Chang, (with Wonseok Oh), McGill University, 2007-

Sung Byung Yang, (with Wonseok Oh), McGill University, 2007-

Vishali Patel, (with Tamblyn, R.), McGill University, 2007-2009.

Noberto Hoppen, UFRG, Brésil, HEC, 1994-1995.

Doctoral

Vijay Daskshinamourthy, McGill University, 2008-

Yasser Rahrovani, McGill University, 2008-

Jing Wu, McGill University, 2006-

Shamel Addas, McGill University, 2006-

Elisa Gagnon, McGill University, 2004-

Momin Mirza, McGill University, 2004-

Salman Nazir, McGill University, 2004-

Olivier Caya, Ph.D., McGill University, 2002-2008

Wen Qu, Ph.D., McGill University, 2001-2008

Daniel Tomiuk, Ph.D., McGill University, 2000-2005

Marlei Pozzebon, Ph.D., McGill University, 1998-2003

Anne Beaudry, Ph.D., HEC, 1994-2000

Elizabeth Posada, (with T. Hafsi), Ph.D., HEC, 1992-1995.

Research Awards of my Post-Doctoral and Doctoral Students

Shamel Addas, International Conference on Information Systems Doctoral Consortium, 2009.

Shamel Addas, McGill Principal Graduate Fellowship Award 2009-2010.

Salman Nazir, McGill Principal Graduate Fellowship Award 2009-2010.

Olivier Caya, Best Student Paper award, Academy of Management (OCIS), Anaheim, 2008.

Jing Wu, McGill Major Award, 2008-

Vishali Patel, Post-Doctorate CIHR Fellowship, 2007-2009.

Elisa Gagnon, Academy of Management Ph.D. student consortium (OCIS division), 2007.
Elisa Gagnon, International Conference on Information Systems Doctoral Consortium, 2007.
Elisa Gagnon, FQRSC Doctoral Student Grant, 2005-2008.
Olivier Caya, FQRSC Doctoral Student Grant, 2004-2007.
Momin Mirza, FQRSC Doctoral Student Grant, 2006-2009.
Daniel Tomiuk, International Conference on Information Systems Doctoral Consortium, 2003.
Marlei, Pozzebon, McGill Major Award, 2000.
Marlei, Pozzebon, International Conference on Information Systems Doctoral Consortium, 2000.
Anne Beaudry, International Conference on Information Systems Doctoral Consortium, 1998.